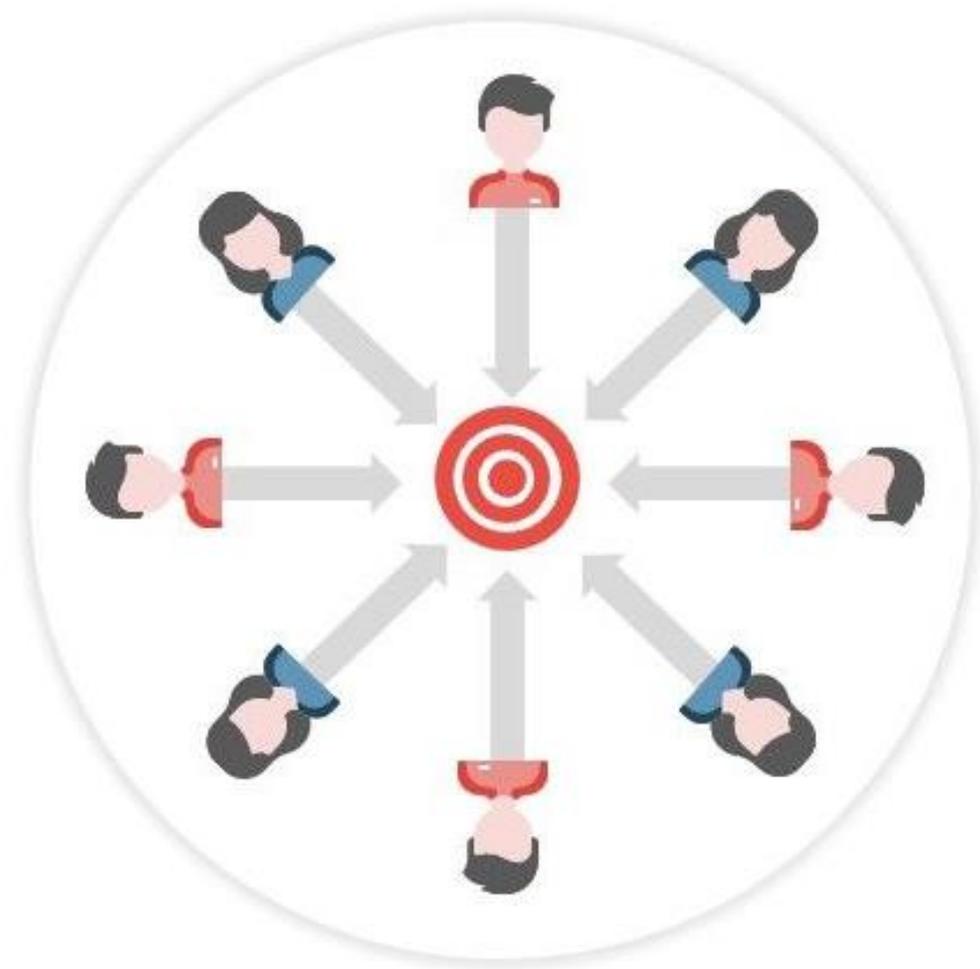




UI MODERNIZATION, SIDES AND UI SYSTEM UPDATES

2022 NATIONAL UI ISSUES CONFERENCE

JUNE 30, 2022



ALONE WE
CAN DO SO
LITTLE,
TOGETHER WE
CAN DO SO
MUCH.

Helen Keller

TEAMWORK

coming together is a *Beginning*

keeping together is *Progress*

working together is *Success*

-Henry Ford

STATE
WORKFORCE
AGENCIES

EMPLOYERS/
REPRESENTATIVES

USDOL

NASWA

PANELISTS



Jamie Abbott, NASWA

Operations Manager, State Information Data Exchange System



Michele Evermore, USDOL

Senior Policy Advisor, Unemployment Insurance, Employment and Training Administration



Mark Miller, Florida Department of Economic Opportunity

Chief of RA Operations



Rich Siegel, Unemployment Tax Management Corporation

President, Association of Unemployment Tax Organizations (AUTO)



NASWA is **THE** advocate at the federal level representing state workforce agencies.

NASWA is **the national leader** working with policymakers on issues impacting state workforce agencies.

In addition, **member services are central to our mission.** NASWA provides a range of services, including the facilitation of peer-to-peer relationships, sharing of promising state practices, promoting state innovation, and the provision of advice and technical assistance on a host of state administrative issues.

NASWA's **overall approach** is focused on helping improve your state's workforce and economic development outcomes.

National Policy Committees



NASWA Services



Notes

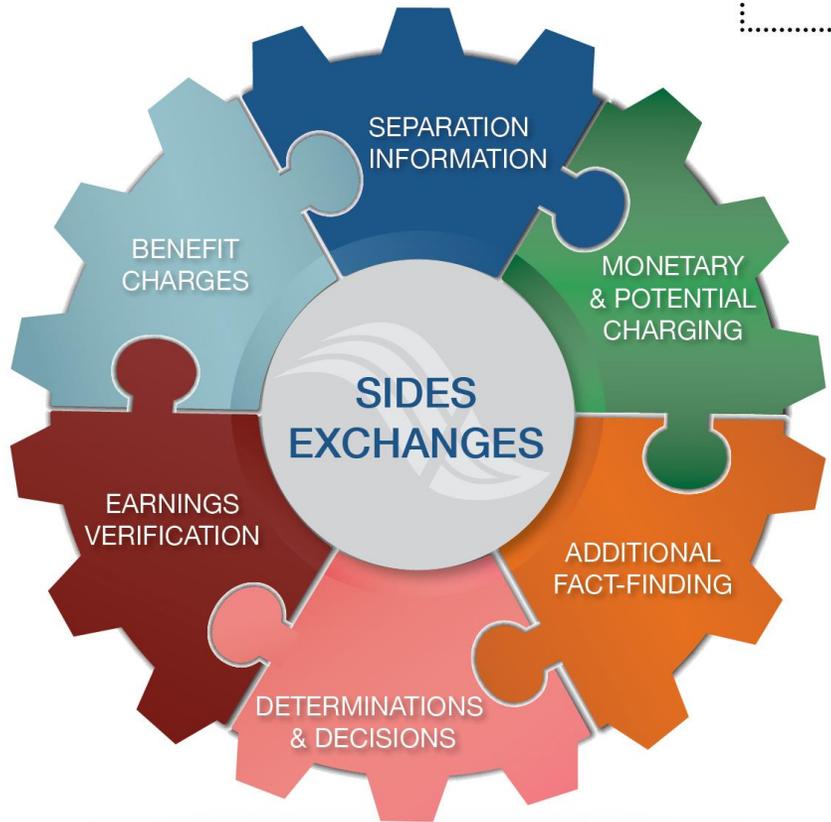
ICON – Interstate Connection Network

ITSC – Information Technology Support Center

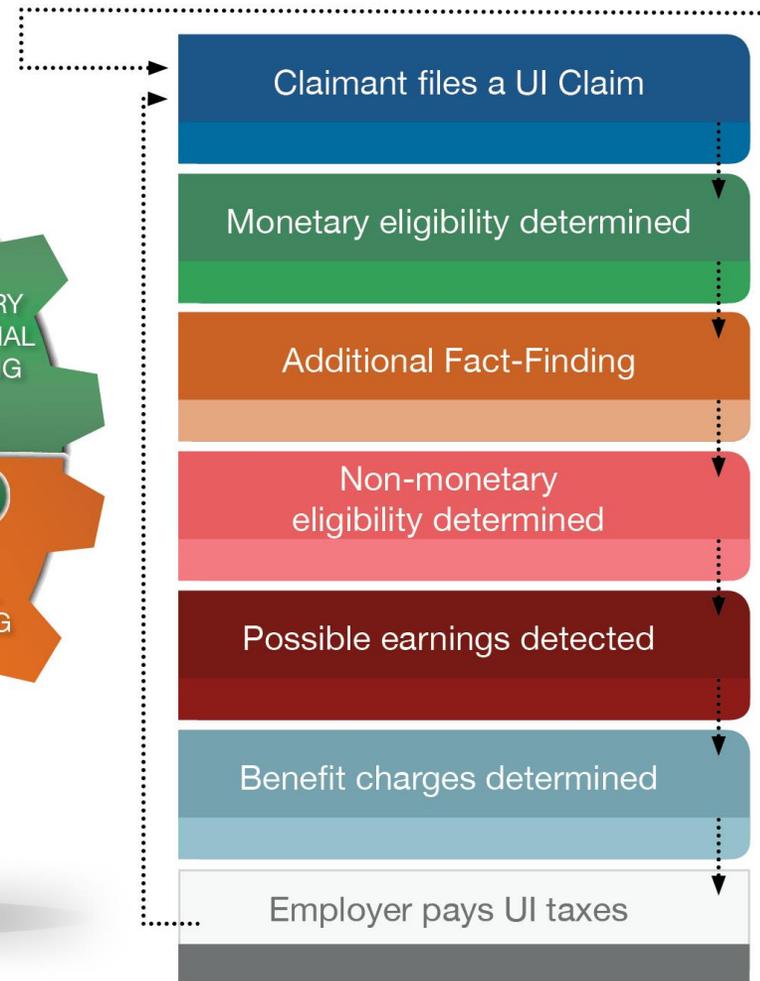
SIDES – State Information Data Exchange System

Workforce – Workforce Innovation & Opportunity Act partners

* - In partnership with the United States Department of Labor



LIFE CYCLE OF A UI CLAIM



STATE INFORMATION DATA EXCHANGE SYSTEM



Exchange	States		Integrated Partners	
	Live	Planned	Live*	Planned
Separation Information	50	0	58	8
Monetary & Potential Charges	10	11	53	9
Additional Fact-Finding	1	17	38	19
Determinations & Decisions	4	15	38	22
Earnings Verification	15	18	28	16
Benefit Charges	0	12	37	19
Single Sign-On	16	15	NA	NA

*Includes partners who have developed and are waiting for a state to connect

SIDES IMPLEMENTATIONS *BEFORE, DURING, OR AFTER MODERNIZATION??*

- Familiarity with the data and processes reduces the chance of building redundancies; reduces lift for data migration
- May interrupt code freeze; COTS system may not have all exchanges available.

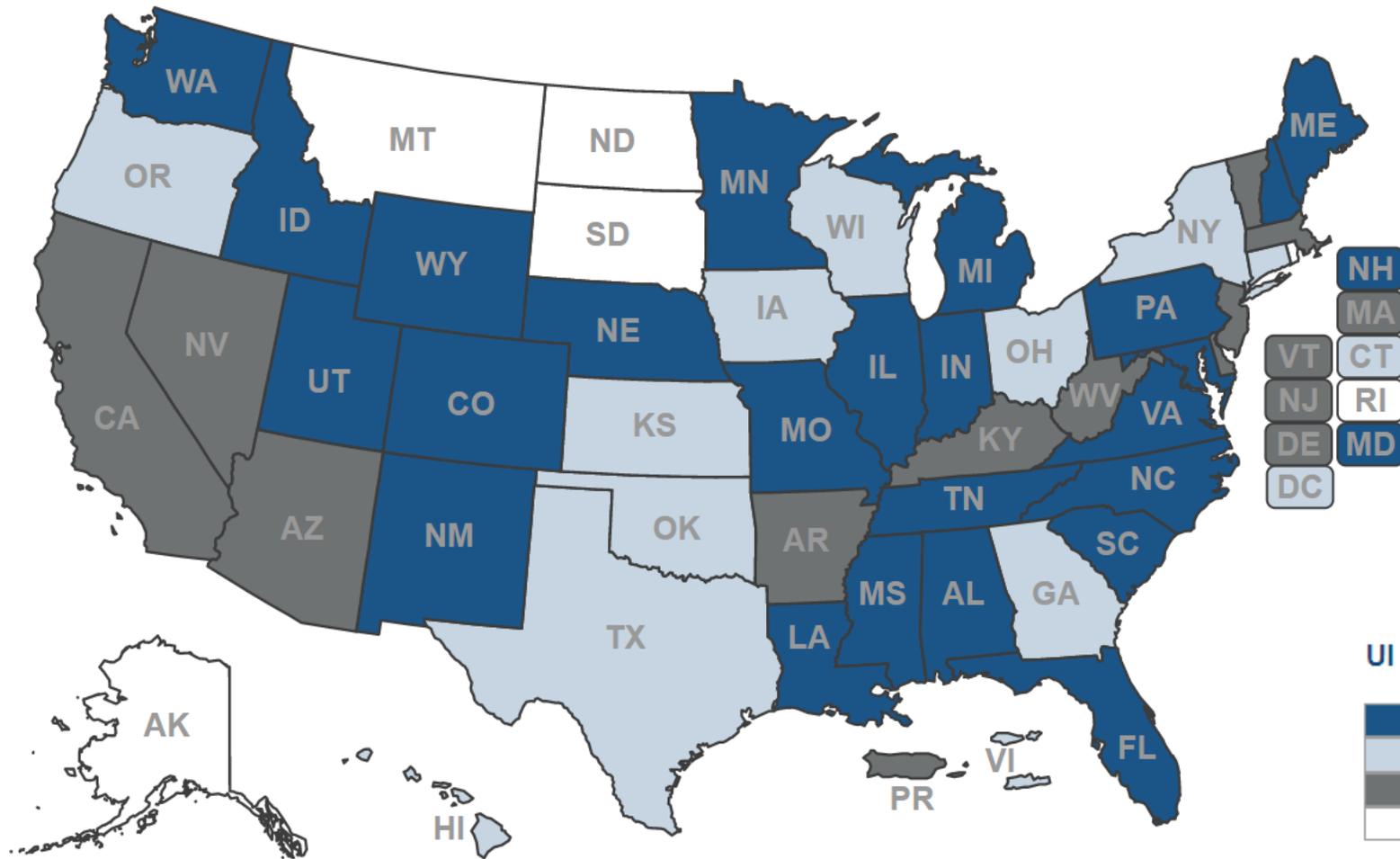
Before

- Train on all the SIDES exchanges at once
- There is a risk of being unable to complete the work

During

- More available resources
- Difficult to reopen for implementation

After



UI Benefits Systems Summary

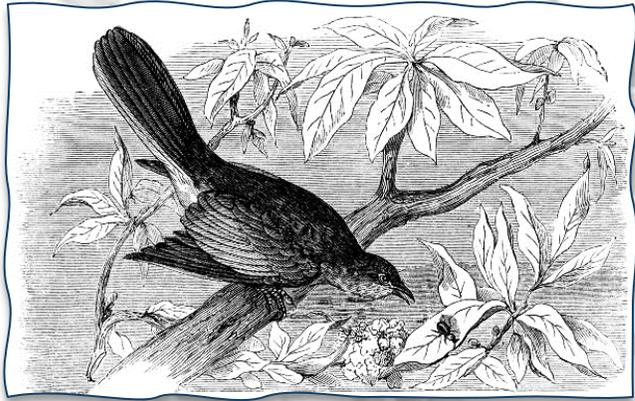
24	Deployed
13	Development
11	Acquisition
5	Planning

Modernization Status: UI Benefits Systems

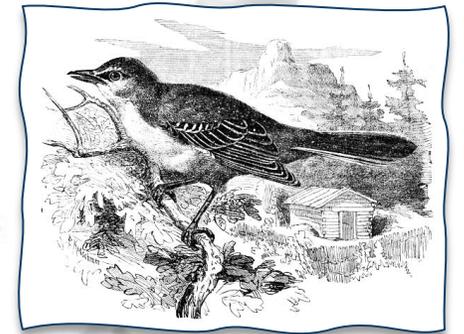
USDOL



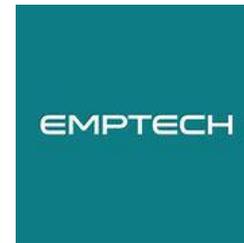
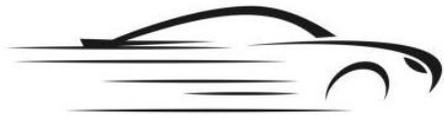
STATE WORKFORCE AGENCIES



FLORIDA DEPARTMENT *of*
ECONOMIC OPPORTUNITY



EMPLOYERS/REPRESENTATIVES



QUESTIONS



Jamie Abbott, NASWA

Operations Manager, State Information Data Exchange System

jabbott@naswa.org



Michele Evermore, USDOL

Senior Policy Advisor, Unemployment Insurance, Employment and Training Administration

evermore.michele@dol.gov



Mark Miller, Florida Department of Economic Opportunity

Chief of RA Operations

mark.miller@deo.myflorida.com



Rich Siegel, Unemployment Tax Management Corporation

President, Association of Unemployment Tax Organizations (AUTO)

rsiegel@utmcorp.com