

The National Association of State Workforce Agencies

Who is NASWA?

NASWA is **THE** advocate at the federal level representing state workforce agencies.

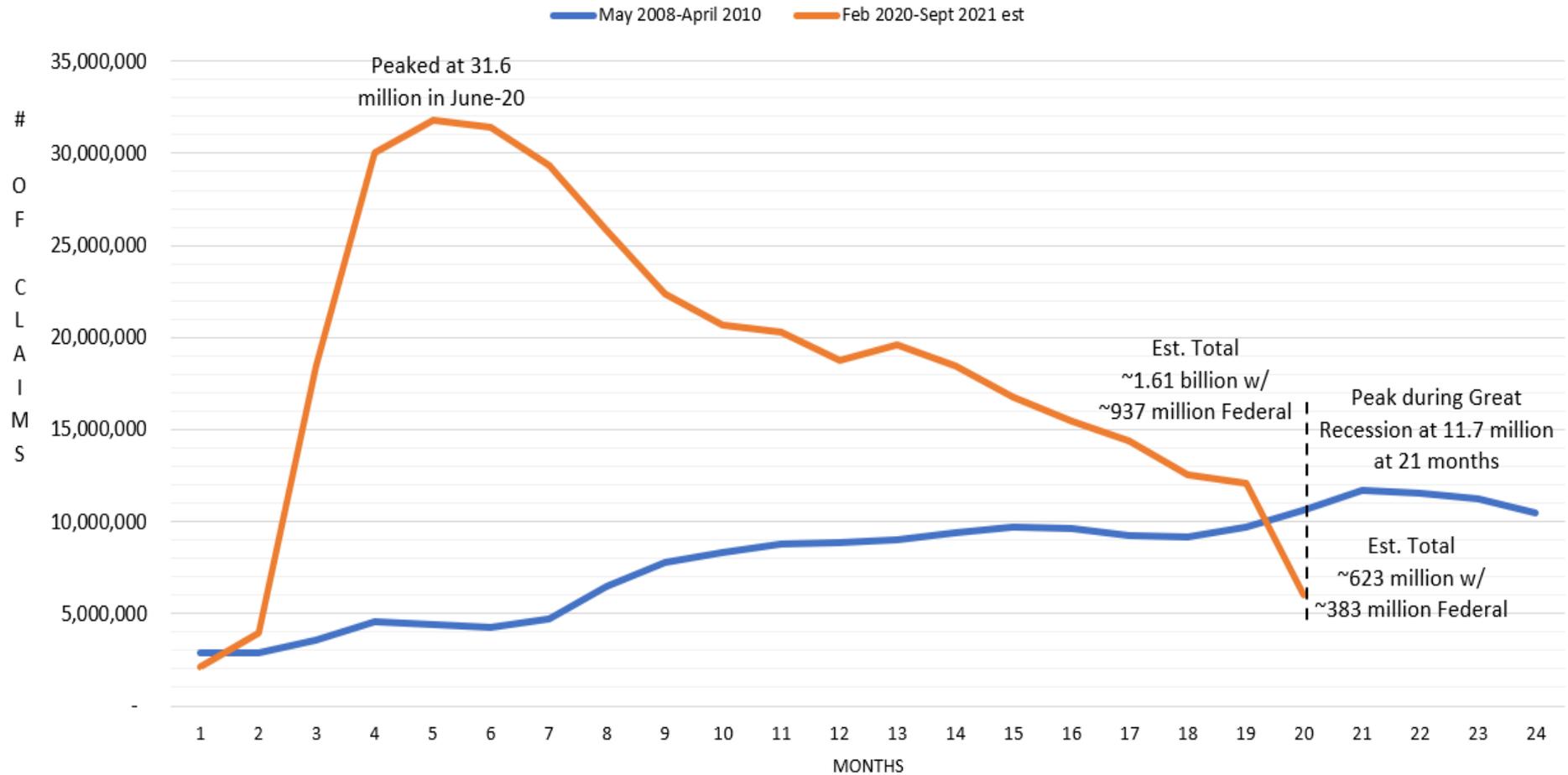
NASWA is **the national leader** working with policymakers on issues impacting state workforce agencies.

In addition, **member services are central to our mission.** NASWA provides a range of services, including the facilitation of peer-to-peer relationships, sharing of promising state practices, promoting state innovation, and the provision of advice and technical assistance on a host of state administrative issues.

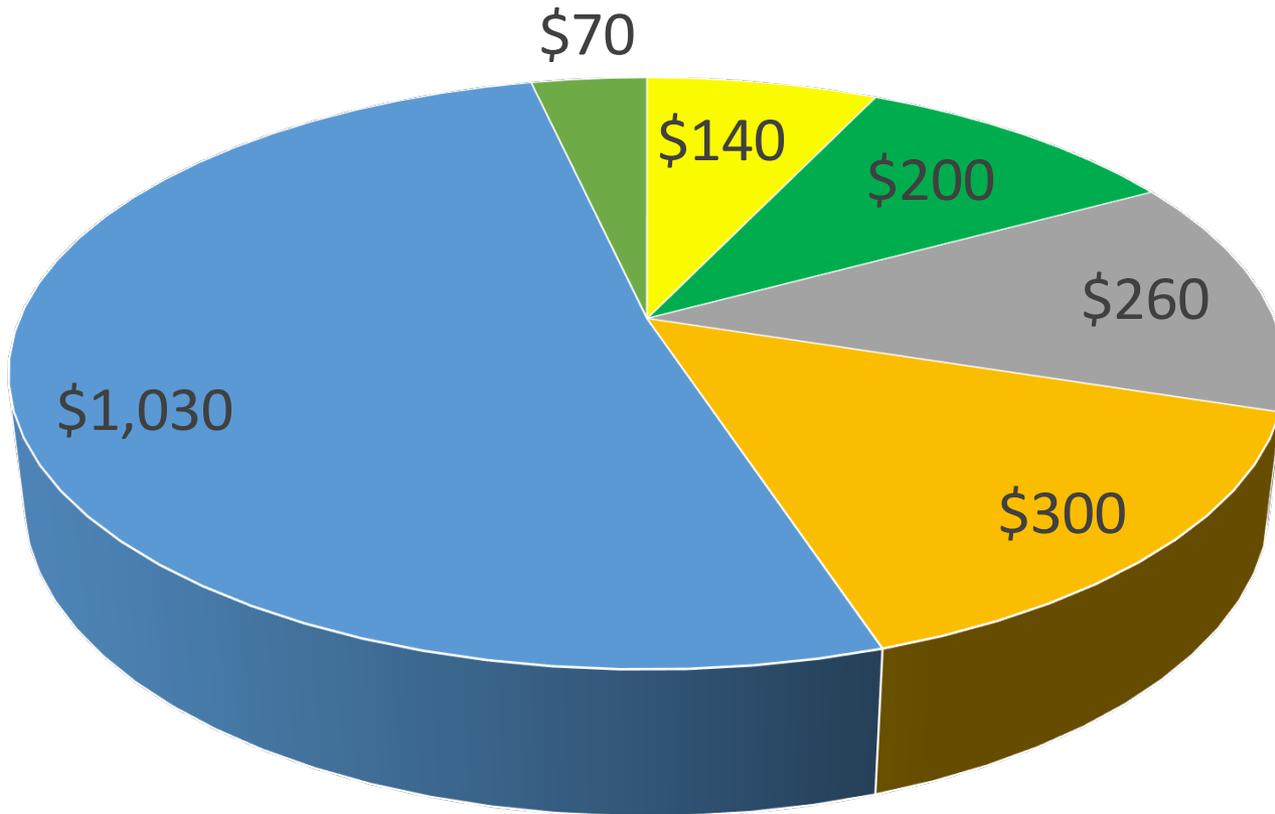
NASWA's **overall approach** is focused on helping improve your state's workforce and economic development outcomes.

Pandemic Claims Tsunami

of Claims Paid for Unemployment Compensation (weekly average/month)



\$2B USDOL ARPA Funds



■ Fraud Prevention

■ Tiger Team Recommendations

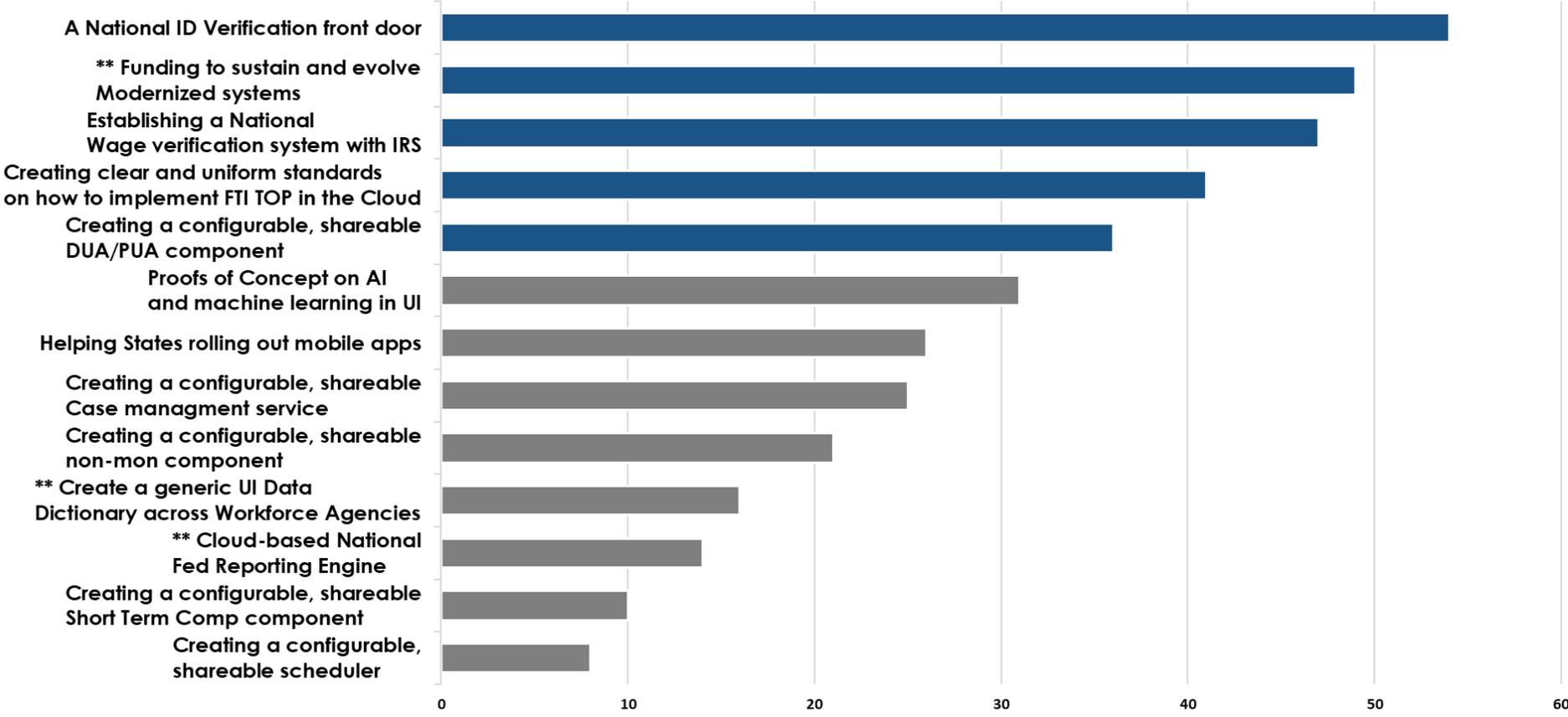
■ Equity-Outreach-Customer Svc

■ Future options

■ UI Modernization

■ Contracts/Staffing

Member Survey Results – use of ARPA funds



Mobile apps should be based on microservices to promote portability

Other Discussion Topics

Funding to the States in the near term and ongoing

Fraud Mitigation

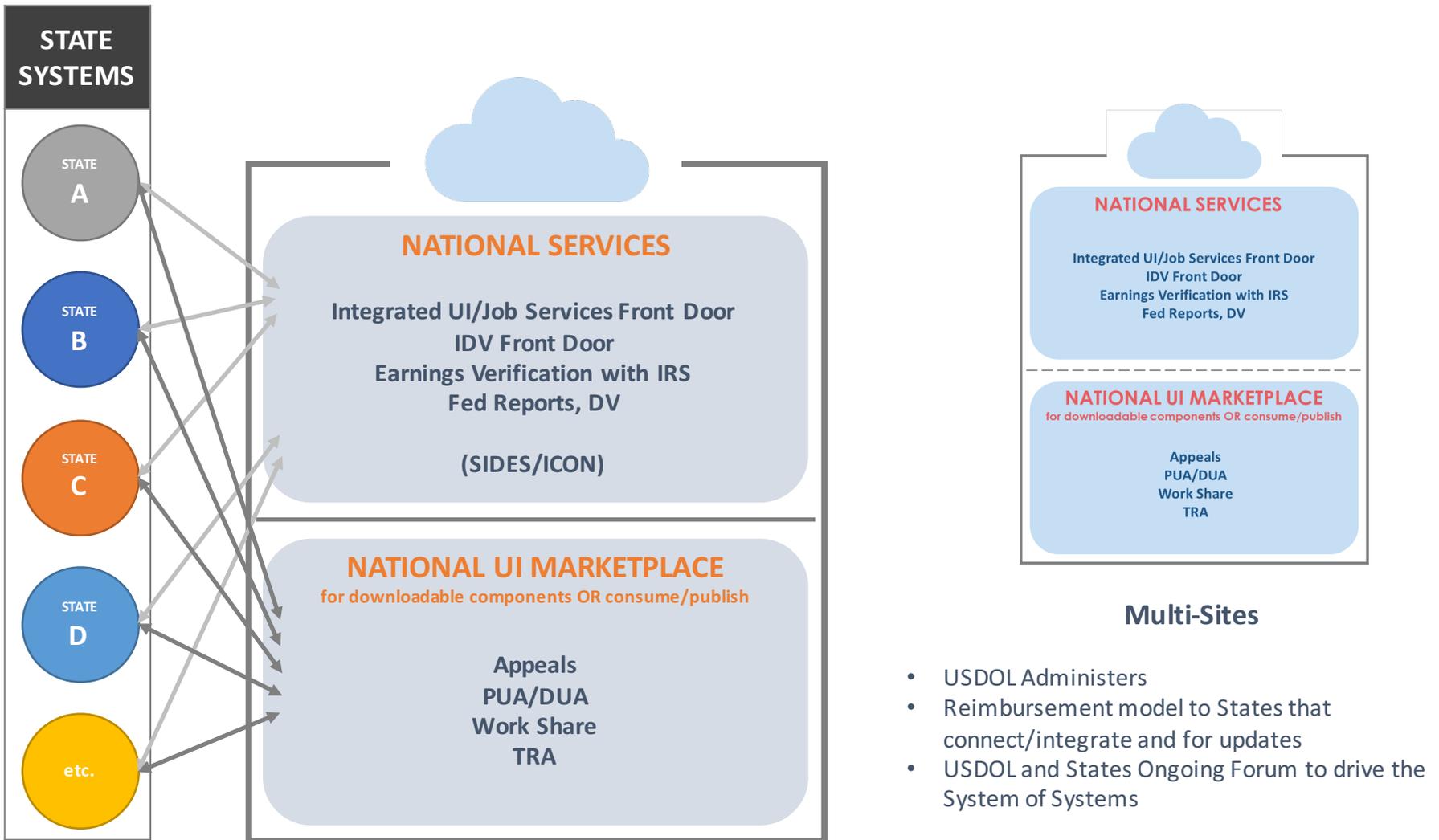
Data & Analytics

Access

Wage Records

Technology & Infrastructure

System of Systems – Potential Intermediate Term



QUESTIONS?

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